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| **USE CASE – SU001** | | | |
| **Use Case No.** | SU001 | **Use Case Version** | 1.0 |
| **Use Case Name** | View Report | | |
| **Author** | Ho Dac Nghia | | |
| **Date** | 15/01/2014 | **Priority** | Normal |
| **Actor:** Staff  **Summary:**  Staff use this case to view report  **Goal:**   * Allow staff to view list of report or detail of report.   **Triggers:**   * Click menu item “Quản lý phản hồi” * System redirect to Report Page * The list of report will show * Click “Chi tiết” link to view details of report   **Preconditions:**   * Staff must login system.   **Post Conditions:**   * **Success:** The list of report will show.  Staff can view details of report. * **Fail:** No report list displayed   Staff can’t view details of report.  **Main Success Scenario:**   |  |  |  | | --- | --- | --- | | Step | Actor Action | System Response | | 1 | Click menu item“Quản lí phản hồi” | System redirect to Report page The list of report will show | | 2 | Staff click “Chi tiết” link | System redirect Report Details Page  The details of report will show |   **Relationships:** N/A  **Business Rules:** N/A | | | |

Report wrong information (Mobile, Web)

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| **USE CASE – UU002** | | | |
| **Use Case No.** | UU002 | **Use Case Version** | 1.0 |
| **Use Case Name** | Report wrong information | | |
| **Author** | Ho Dac Nghia | | |
| **Date** | 15/01/2014 | **Priority** | Normal |
| **Actor:** User  **Summary:**  User use this case to report traffic sign.  **Goal:**  Allow user to report traffic sign  **Triggers:**  User want to report wrong traffic sign(wrong information)  When user view search result and think that result is wrong then user can click on report item on traffic sign information page.  **Preconditions:**   * User must logged in the system.   **Post Conditions:**  **Success:** The report of a traffic sign will be save on server  **Fail:** No report send.  **Main Success Scenario:**   |  |  |  | | --- | --- | --- | | Step | Actor Action | System Response | | 1 | While view search result, user click on the report item | System redirect to report page:   * Textbox: “Nội dung phản hồi” * Button: “Hủy” * Button: “Gửi” | | 2 | User input report content and click on “Gửi” button  [Alternative 1] | System send report to server and show message “Cám ơn bạn đã gửi phản hồi” and go back to result page |   **Alternative Scenario:**   |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | | 1 | User click on “Hủy” button | System back to result page | | | | |
| **Relationships:** N/A  **Business Rules:** N/A | | | |

Report Wrong Recongize (Mobie, Web)

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| **USE CASE – UU002** | | | |
| **Use Case No.** | UU002 | **Use Case Version** | 1.0 |
| **Use Case Name** | Report Wrong Recognize | | |
| **Author** | Ho Dac Nghia | | |
| **Date** | 15/01/2014 | **Priority** | Normal |
| **Actor:** User  **Summary:**  User use this case to report traffic sign recognize.  **Goal:**  Allow user to report traffic sign recognize.  **Triggers:**  User want to report wrong traffic sign(wrong recognize traffic sign)  When user want to recognize a traffic sign but the system can’t show the result of that traffic sign.  User can click report item on auto search result page . **Preconditions:**   * User must logged in the system with the role is user.   **Post Conditions:**  **Success:** The report of a traffic sign will be save on server  **Fail:** No report send.  **Main Success Scenario:**   |  |  |  | | --- | --- | --- | | Step | Actor Action | System Response | | 1 | In the recognize page, user can click “Phản hồi” item. | System redirect to report page:   * Textbox: “Nội dung phản hồi” * Button: “Hủy” * Button: “Gửi” | | 2 | User input report content and click on “Gửi” button  [Alternative 1] | System send report to server and show message “Cám ơn bạn đã gửi phản hồi” and go back to result page |   **Alternative Scenario:**   |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | | 1 | User click on “Hủy” button | System back to result page | | | | |
| **Relationships:** N/A  **Business Rules:** N/A | | | |

Delete Report

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| **USE CASE – SU004** | | | |
| **Use Case No.** | SU004 | **Use Case Version** | 1.0 |
| **Use Case Name** | Delete Report | | |
| **Author** | Ho Dac Nghia | | |
| **Date** | 15/01/2014 | **Priority** | Normal |
| **Actor:** Staff  **Summary:**  Staff use this case to delete report.  **Goal:**  Allow staff to delete report.  **Triggers:**   * Click menu item "Quản lí phản hồi". * On the report list, click report item to view details of report. * Click "Xóa" to delete report. * Click “Đồng ý”.   **Preconditions:**   * Staff must log in the system. * There must be at least one report in the report list   **Post Conditions:**   * **Success:** The report of a traffic sign will be removed from server and database * **Fail:** No report removed   **Main Success Scenario:**   |  |  |  | | --- | --- | --- | | Step | Actor Action | System Response | | 1 | Click menu item “Quản lí phản hồi”.  [Alternative1][Alternative 2] | Redirect to Report List Page, contains:  Table with 4 columns, record of 20 latest report:  - Mã số: label  - Tên người phản hồi: label  - Thời gian: label  - Nội dung: label  - Xem chi tiết: link |   **Alternative Scenario:**   |  |  |  | | --- | --- | --- | | 1 | [Alternative 1]  Click on the “Xóa” link | Show confirms windows with message:  “Bạn có muốn xóa phản hồi này.” | | 2 | Click “Đồng ý” button.  [Alternative 3] | The selected report will be removed from server.  An message is display: “Phản hồi đã được xóa”. |  |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | | 1 | [Alternative 2]  Click on “xem chi tiết” link | Redirect to Report Detail Page, contains detail of User’s Report, include:  Mã số: label  -Tên người phản hồi: label  -Thời gian: label  -Nội dung: label  -Hình ảnh kết quả nhận diện: label  -Xóa: button | | 2 | Click on the “Xóa” button | Show confirms windows with message:  “Bạn có muốn xóa phản hồi này.” | | 3 | Click “Đồng ý” button.  [Alternative 3] | The selected report will be removed from server.  An message is display: “Phản hồi đã được xóa”. |  |  |  |  | | --- | --- | --- | | No | Actor Action | System Response | | 1 | [Alternative 3]  Click “Hủy” | System close message box. |   **Exceptions:** N/A **Relationships:** N/A  **Business Rules:** N/A | | | |